

**MEDIUM TERM SERVICE & RESOURCE PLAN SUMMARY –  
ADULT SOCIAL CARE & HOUSING, PEOPLE & COMMUNITIES  
Growth & Saving Items**

**1. PROPOSED REDUCTIONS TO BALANCE BUDGETS (excluding one off reversals)**

12/13 Saving £000	13/14 Saving £000	14/15 Saving £'000s	How to be achieved ?	Risk to delivery of saving (H/M/L)	Impacts on staff - (incl no of posts deleted)	Impacts on property / assets etc	Impacts to service delivery	Additional Info (incl O&S Panel feedback)	
<b>Change Programme Savings</b>									
			<b>Sub Total – Change Programme Savings</b>						
<b>Other Cashable Efficiency Savings</b>									
825			Reduction in unit cost of registered residential care for adults with learning difficulties	M	No direct impacts. Pressure on commissioning capacity	None	Delivering an efficiency saving from providers of residential care should not directly impact on service users. However, there is a fine balance between controlling fee increases, seeking efficiency savings from providers without compromising the viability of the business, and ensuring care services are safe and of a good quality. Commissioners will continue to closely monitor both the quality and safety of residential and nursing care services, including staffing levels and skill-mix, training and management arrangements.		

12/13 Saving £000	13/14 Saving £000	14/15 Saving £'000s	How to be achieved ?	Risk to delivery of saving (H/M/L)	Impacts on staff - (incl no of posts deleted)	Impacts on property / assets etc	Impacts to service delivery	Additional Info (incl O&S Panel feedback)
325			Reduction in unit cost of nursing care – Older People and Physically Disabled (inc sensory impairment)	M	No direct impacts. Pressure on commissioning capacity.	None	As above.	
243			Reduction in unit cost of residential care – Older People and Physically Disabled (inc sensory impairment)	M	No direct impacts. Pressure on commissioning capacity.	None	As above.	
205			Personal Budgets (PB), including Direct Payments – Older People and Physically Disabled (including those with sensory impairment)	M	No direct impacts. Pressure on commissioning capacity.	None	Out of a service user population of 289 people there are currently a total of 183 people (63%) receiving a PB. Saving is from the purchasing budgets for PBs & the focus in delivering this saving will be on a) achieving efficiency savings through negotiations with providers of packages funded through commissioned PBs, which should not directly impact on service users; and b) ensuring tight application of the current policy on PBs, which may result in service users and/or social care practitioners experiencing more rigorous examination of proposed support plans and resource allocations than they have been used to previously. However, this is consistent with the approach taken for other service user groups.	

12/13 Saving £000	13/14 Saving £000	14/15 Saving £'000s	How to be achieved ?	Risk to delivery of saving (H/M/L)	Impacts on staff - (incl no of posts deleted)	Impacts on property / assets etc	Impacts to service delivery	Additional Info (incl O&S Panel feedback)
120			Reduction in the unit cost of residential Care – Mental Health	M	No direct impacts. Pressure on commissioning capacity.	None	Delivering an efficiency saving from providers of residential care should not directly impact on service users. However, there is a fine balance between controlling fee increases, seeking efficiency savings from providers without compromising the viability of the business, and ensuring care services are safe and of a good quality. Commissioners will continue to closely monitor both the quality and safety of residential and nursing care services, including staffing levels and skill-mix, training and management arrangements.	
120			Reduction in the unit cost of nursing care – Mental Health	M	As above.	None	As above.	
294			Savings agreed with Sirona Care & Health CIC and reflected in Sirona's Business Plan	L	None	None	This has been agreed as part of the contract with Sirona Care & Health and is reflected in the contract terms.	

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100			Saving on expenditure on Supporting People & Communities funded services.	L	No direct impacts. Pressure on commissioning capacity.	None	To date efficiency savings have been delivered without a significant loss of service to any particular user group.	In June 2010, a project to reduce spend on the Supporting People & Communities funded programme began in order to deliver MTSRP targets. A significant proportion of savings have been achieved through large scale re-modelling/ re-tendering of contracts to reduce the number of contract holders and associated management costs. A small amount of de-commissioning of non-strategically relevant services has also taken place. Additional savings have been achieved through a process of negotiations across the programme. West of England and national benchmarking information informed these negotiations.

12/13 Saving £000	13/14 Saving £000	14/15 Saving £'000s	How to be achieved ?	Risk to delivery of saving (H/M/L)	Impacts on staff - (incl no of posts deleted)	Impacts on property / assets etc	Impacts to service delivery	Additional Info (incl O&S Panel feedback)	
72			Housing information, advice and support – saving on expenditure on provision of a range of housing services.	L	As far as possible, the saving will be delivered against non-pay costs. No redundancies are anticipated in delivering this saving.	None	To date efficiency savings have been delivered without a significant loss of service to any particular user group however reductions in staffing capacity may result in increased waiting times for some housing services.		
40			Community Meals Service.	L	None.	None.	No direct service user impact. Delivery of efficiencies by the Council in-house service provider has improved value for money and reduced the need to subsidise this service.		
<b>2344</b>	<b>o/s</b>	<b>o/s</b>	<b>Sub Total – Other Cashable Efficiency Savings</b>						

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<b>Additional Income</b>								
144			Increased income from personal contributions for social care. This represents the full-year effect of implementing the <i>Fairer Contributions</i> Policy for existing service users following agreement of the revised policy in May 2010. The Policy does not apply to registered residential or nursing care, which is subject to a national charging policy.				The <i>Fairer Contributions</i> Policy was introduced in May 2010 for all new service users entering the social care system and for existing service users in April 2011. Financial modelling set out in the November 2009 report to Healthier Communities & Older People Overview & Scrutiny Panel showed that approximately 72% of non-residential social care service users would see an increase in their contribution whilst around 11% would see a decrease and a further 17% would experience no change. Modelling suggested that the largest increased would be experienced by people receiving supported living type services (people with learning difficulties, physical/sensory disabilities or mental health problems) who have traditionally received free or heavily subsidised services, whilst older people would experience the smallest increases.	Prior to implementation of the new policy, Bath & North East Somerset generated the lowest level of income from contributions (6.98% of costs) when compared with all other South West local authorities (average 11.77% of costs).  The new policy was the subject of extensive consultation, including with service users and with the Healthier Communities & Older People Overview & Scrutiny Panel prior to agreement and phased implementation.

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100			Saving on Council expenditure on home adaptations and aids for disabled people through agreeing with Somer Housing Group that Somer will fund an increased share of Disabled Facilities Grants (DFGs) for Somer tenants.				Delivering this saving will not impact on service users and, indeed, may speed up the agreement of aids and adaptations for service users who are Somer tenants.	The Housing Act 2004 makes it clear that the Local Housing Authority must approve mandatory DFGs for social housing tenants. However, there is a growing expectation that Registered Providers of social housing should take a more active role in assisting and funding adaptations for their own tenants. With the assistance of the Tenant Services Authority (TSA) Bristol City Council developed and piloted a Disabled Adaptations Protocol with the Registered Providers operating in their area, including the Somer Housing Group. The adoption of a similar protocol in B&NES will not impact on service users.	
<b>244</b>			<b>Sub Total – Additional Income</b>						

12/13 Saving £000	13/14 Saving £000	14/15 Saving £'000s	How to be achieved ?	Risk to delivery of saving (H/M/L)	Impacts on staff - (incl no of posts deleted)	Impacts on property / assets etc	Impacts to service delivery	Additional Info (incl O&S Panel feedback)	
<b>Reduced Service Levels and Discontinued Services</b>									
			<b>Sub Total – Reduced Service Levels &amp; Discontinued Services</b>						
<b>Other</b>									
1000			Slippage on 2011/12 Developments	L	None	None	Slower than planned implementation of some reablement services compared to the original joint health & social care programme as a consequence of timescales for developing proposals, specifying service developments and going through appropriate procurement process.		
<b>1000</b>			<b>Sub Total – Other</b>						
<b>3588</b>	<b>o/s</b>	<b>o/s</b>	<b>TOTAL SAVINGS</b>						



## 2. PROPOSED GROWTH (Including inflation)

12/13 Growth £000	13/14 Growth £000	14/15 Growth £'000s	Description of Growth (including driver)	Risk of not delivering growth (H/M/L)	Impacts on staff - (incl no of extra posts needed)	Impacts on property / assets etc	Impacts to service delivery	Additional Info (incl O&S Panel feedback)
<b>General (Including Inflation)</b>								
1,198	1,198	1,198	Provision for non-pay inflation on social care purchasing budgets.	H	None	None	Without provision for non-pay inflation on social care purchasing, very challenging efficiency savings targets in respect of the purchasing of residential and nursing care will not be delivered.  The Council cannot manage pressures in social services purchasing budgets by denying an eligible person appropriate services to meet that individual's assessed needs.	
	50	50	Pay Inflation at 1%					
<b>1198</b>	<b>1248</b>	<b>1248</b>	<b>Sub Total - General</b>					
<b>New Legislation / Government Initiatives</b>								
			<b>Sub Total – New Legislation / Government Initiatives</b>					

12/13 Growth £000	13/14 Growth £000	14/15 Growth £'000s	Description of Growth (including driver)	Risk of not delivering growth (H/M/L)	Impacts on staff - (incl no of extra posts needed)	Impacts on property / assets etc	Impacts to service delivery	Additional Info (incl O&S Panel feedback)
<b>Increase in Service Volumes</b>								
520	520	520	Projections of the impact of demographic growth on adult social care purchasing budgets have been based on Office of National Statistics demographic growth projections for B&NES "smoothed" across the three years 2012/13/14 and applied to social care purchasing budgets.	H	None	None	Without provision for non-pay inflation on social care purchasing, very challenging efficiency savings targets in respect of the purchasing of residential and nursing care will not be delivered. The Council cannot manage pressures in social services purchasing budgets by denying an eligible person appropriate services to meet that individual's assessed needs.	

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<b>Increase in Service Volumes</b>									
500	500	500	Transitions of young people with a learning difficulty and/or physical disability from Children's Services into Adult Social Care.	H	None	None	Information held by the Council indicates that there are approximately 80-90 children in B&NES who will reach the age of 18 in the next 5 years and who are likely to be eligible for adult social care services. There is a particular "spike" in current (school) year 11 (aged 15-16), where there is a relatively large number of children with a diagnosis of Autism, which suggests that there will be an even greater demand for adult social care and associated pressure on the purchasing budgets in 2014/15.		
<b>1020</b>	<b>1020</b>	<b>1020</b>	<b>Sub Total – Increases in Service Volumes</b>						
<b>Improvement Priorities</b>									
			<b>Sub Total – Improvement Priorities</b>						

12/13 Growth £000	13/14 Growth £000	14/15 Growth £'000s	Description of Growth (including driver)	Risk of not delivering growth (H/M/L)	Impacts on staff - (incl no of extra posts needed)	Impacts on property / assets etc	Impacts to service delivery	Additional Info (incl O&S Panel feedback)
<b>Other</b>								
250			Funding of new team in partial fulfilment of adult social services statutory functions that cannot be delegated to Sirona, including chairing safeguarding strategy meetings and "audit & assurance" of assessments, reviews, support plans and resource allocation.	H	6 FTE Posts	None	The new team will have a key role in adult safeguarding and in providing assurance on the quality of needs assessments and reviews, the correct application of policy and value-for-money of placements and packages of care.	This growth item was given "prior approval" at the full Council meeting on 16 September 2011.
400			Growth in Personal Budgets for People with Physical Disability (including sensory impairment).	M	None	None	There has been a shift in the proportion of people receiving community based packages as opposed to residential care. At the same time there has been a shift of service users with more complex needs from traditional models of care to more diverse, bespoke packages purchased through a PB. Bespoke packages are a more expensive way of meeting need. This is exacerbated by the loss of economies of scale associated with a block-contracting approach to commissioning more standardised services.	The draft Adult Social Care & Housing MTSRP 2012-13 also includes a savings target of £205k against funding of PBs for people with a physical disability.
<b>650</b>			<b>Sub Total - Other</b>					
<b>2868</b>	<b>2268</b>	<b>2268</b>	<b>TOTAL GROWTH</b>					

In addition to the growth items highlighted above, a further £1.3m in 2012/13 of on-going Council funding is held corporately in line with the recycled funding for Adult Social Care announced in the 2011/12 formula grant settlement. The funding will be used to continue supporting fundamental change to secure long term sustainability in the face of demographic growth and changed expectations. This funding is to be released in accordance with detailed spending plans to be produced by the service.